

Accessibility

Clarion Federal Credit Union is committed to ensuring our members have full access to the products and services we provide. We strive to ensure our services, products, and information are accessible to those with disabilities. **All branches can be contacted 24 hours, 7 days a week through a voice message system or by email and contacts will be returned during normal operating hours.** We also offer a variety of auxiliary aids and services to help us communicate effectively with members with disabilities.

Branch & ATM

Our branches are designed to meet all federal, state and local standards for accessibility. Accessibility features at our branches include:

- Exterior: parking space sizes, signage, slopes and grading
- Interior: accessible teller windows

Visitors who may have difficulty navigating our branches may request assistance from any branch employee. We also welcome service animals. For users with visual impairments, our ATMs offer tactile input controls with symbols, keypads with visual contrast, Braille instructions, and a headset port with verbal instructions.

Phone

We offer an automated telephone banking system that can be reached by all members at no cost by calling 1-866-890-2111 or 814-226-7928.

Mobile/Online

For members who have difficulty visiting a branch or using the phone, Clarion Federal's mobile and online channels serve as a useful alternative to access our products and services. Clarion Federal maintains mobile and browser application compatibility with industry standards and guidelines. To improve your web experience, we recommend utilizing your operating system or browser's native accessibility tools. We're continuing to update our mobile and online platforms to provide greater accessibility. We also offer online correspondence through our website and email for members who prefer to communicate with us through those channels.

Accessible features include:

- mobile apps compatible with Android™ & iOS®¹ accessibility software
- keyboard-accessible links
- color contrast for users with vision impairments
- text hierarchy to distinguish headlines from content and notation text
- descriptive links

Need More Help?

If, for any reason, you are having difficulty accessing any Clarion Federal Credit Union branch, product, or service, please contact us. We will make the best accommodations possible to suit your needs.

Please feel free to reach out to us in-person, by phone at 814-226-5032 or by emailing info@clarionfcu.org, or by visiting www.clarionfcu.org.